

**CITM330 Take-Home Mid-Term Winter 2020
(15%)**

Read and understand the following three articles. Write a three-page paper on the factors critical to the success of an ERP implementation. Choose five factors you think are most important, and focus your writing on those five.

1. Critical success factors for the implementation of enterprise systems: A literature review, by Loonam, John; Kumar, Vikas; Mitra, Amit; Strategic Change, 05/2018, Volume 27, Issue 3. Available through Ryerson University Library online.
2. 11 common ERP mistakes and how to avoid them. Available through this link:
<https://www.cio.com/article/2397802/article.html>
3. 15 famous ERP disasters, dustups and disappointments. Available through this link:
<https://www.cio.com/article/2429865/enterprise-resource-planning-10-famous-erp-disasters-dustups-and-disappointments.html>

Submission guideline:

1. You can give a title for your paper.
2. Make sure to include your name in your paper.
3. Submit your paper by the due date/time through D2L.